

## Community Benefits Program – Inclusive, Accessible, Transparent, and Collaborative

CTS is comprised of well-established local companies that have worked in the Greater Toronto Area (GTA) for decades. We have an established network of corporate and operational offices in the region with a pipeline of projects stretching through the next decade and longer—long after the delivery of the ECLRT. Being local, we are acutely aware of the importance of community benefits programs and have contributed to similar initiatives in the GTA in the past. As a result, CTS is fully aligned with and supportive of a community benefits program framework as envisaged by Metrolinx. We will develop and deliver a successful community benefits program in cooperation with HMQ Agencies, Toronto Community Benefits Network (TCBN), the Ministry of Training, Colleges and Universities, unions, sub-contractors, and other community based organizations. Our approach will be based on Metrolinx’s Community Benefits Framework. We will be **Inclusive, Accessible, Transparent, and Collaborative**.

CTS will adopt the five objectives defined by the Toronto Community Benefits Network (TCBN), namely: 1) Provide **equitable economic opportunities** that promote economic inclusion for all Toronto residents; 2) Contribute to the development of a system of **training and workforce development** programs that can enable economic inclusion; 3) Support **social enterprises** and other related vehicles to economic inclusion through commitments to **social procurement**; 4) Contribute to **neighborhood improvements** through building new transit infrastructure; and 5) Ensure **clear commitments and accountability** from all parties to deliver.

CTS is committed to working with the partners noted above to achieve a broader range of policy objectives. We will establish an agreement, and well-designed tools, policies and protocols to deliver on the objectives outlined here. It is our goal to ensure communities, residents, businesses, and industries within the Eglinton Corridor, including Priority Neighborhoods, will receive enhanced social and economic benefits from the Project.

If selected as your Proponent, CTS is committed to the following preliminary actions that will form the basis of a Community Benefits Agreement (CBA).

### 3.0-12 |

PROJECT CO CONSTRUCTION COMMUNICATIONS PLAN AND COMMUNICATIONS AND COMMUNITY ENGAGEMENT AND STAKEHOLDER RELATIONS PLAN

#### Equitable Economic Opportunities

- Develop specific targets and timetables for apprenticeship programs, supply chain contracts, design, construction and maintenance jobs, and ancillary positions
- Establish liaison resources and protocols related to maximizing community benefits, including:
  - Working with local workforce agencies
  - Developing initiatives that enhance employment opportunities for local residents in the communities along the Eglinton Corridor

#### Training and Workforce Development

- Contribute and collaborate with TCBN for the establishment of a shared framework for workforce development
- Develop subcontract procurement policies that will require a commitment to apprenticeships and job training
- Work with sub-contractors and unions to improve opportunities for workers to be employed and gain the experience of a large infrastructure project, and establish hiring guidelines, development plans, and percentage targets for hours to be worked by the following:
  - Those residing in the disadvantaged communities along the Eglinton Corridor
  - Apprentices
  - Disadvantaged workers including unemployed youth; homeless; custodial single parents; veterans, and those lacking a high school diploma, and who have experienced chronic unemployment
- Work with local colleges and high schools to highlight the opportunities in construction and maintenance of the ECLRT.

### **Social Enterprises and Social Procurement**

- Develop social procurement policies that foster the establishment and successful growth of social Enterprises
- Refine existing initiatives to disseminate information about required goods and services that will give providers opportunities, work with community-based organizations to assemble a list of businesses within the Eglinton Corridor, and host Business Improvement Area associations

### **Neighborhood Improvements**

- Investigate ways to improve parkland in Priority Neighborhoods
- Support resource centres for jobs, training, and social innovations at selected sites including the Kodak building at the Eglinton Maintenance and Storage Facility (EMSF)
- Support the communities and community events including local fairs and events

### **Clear Commitments and Accountability**

- Commit to a Community Benefits Agreement
- Commit to resources required to deliver and monitor the CBA
- Develop a quarterly monitoring report to demonstrate the ongoing progress and success of our community benefits program

